

Complaint Report

Reg Date	Status	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2023-01-08 06:44:29	Resolved	Individual Life	Saad Saleem Khan	3630261790959	saadkhanopf@gmail.com	257 B Gulgasht Colony Multan	Pakistan	Multan	Punjab	Policy Holders Services	Non receipt of Policy Documents/ Premium	Multan Zone
2023-02-08 06:44:29	Closed	Individual Life	Sajid Mehmood	3130247917121	malikaftab41@gmail.com	Basti Haji M Qasim Tranda Muhammad Punah Tehsile LiaquatPur Distrist Rahim yar Khan	Pakistan	Rahim Yar Khan	Punjab	Misc / Others	All Others	RahimYar Khan Zone
2023-03-08 06:44:29	Returned	Individual Life	Saeed Ahmed	3210357352655	adnansaeedkhan110@gmail.com	New College Road Housing Colony Taunsa Shareef	Pakistan	Dera Ghazi Khan	Punjab	Policy Holders Services	Others	Dera Ghazi Khan Zone
2023-04-08 06:44:29	In Process	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies	Peshawar Zone
2023-05-08 06:44:29	In Process	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies	Peshawar Zone
2023-06-08 06:44:29	Forward	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Quetta Zone
2023-07-08 06:44:29	Resolved	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2023-08-08 06:44:29	Pending	Individual Life	Ayaz Ahmed	4250175398139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Central) Zone
2023-09-08 06:44:29	Pending	Individual Life	gfgfg	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Southern) Zone
2023-10-08 06:44:29	Pending	Group Insurance	bbvbvb	5555555555555	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Awārān District	Balochistan	Marketing / Sales Agent	Defalcations of Premiums	Group & Pension Rawalpindi Zone
2023-11-08 06:44:29	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Central) Zone
2023-12-08 06:44:29	Pending	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-01-04	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Marketing / Sales Agent	Mis-Selling or wrongful selling	Karachi (Southern)

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07:16:04												Zone
2024-01-04 07:19:35	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Policy Holders Services	Non receipt of Policy Documents/ Premium	Karachi (Southern) Zone
2024-01-04 07:39:17	In Process	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bagarji	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Karachi Zone
2024-01-04 07:42:28	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Southern) Zone
2024-01-04 07:46:27	Pending	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Group & Pension Rawalpindi Zone
2024-01-04 08:02:22	Pending	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-01-04 08:18:37	Returned	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-01-04 08:29:10	Closed	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Southern) Zone
2024-02-02 11:50:37	Pending	Individual Life	abc	1234567890123	abc@xyz.com	This is my addresss	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-02 11:51:13	Closed	Individual Life	abc	1234567890123	abc@xyz.com	This is my addresss	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-07 09:25:31	Returned	Individual Life	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	test	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Central) Zone
2024-03-05 07:25:18	Closed	Individual Life	Ali	1234567890123	abc@xyz.com	This is my address	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-23 04:31:55	Closed	Individual Life	Ghulam Nabi	4230186341017	khaskheli@hotmail.com	49-A Lalazar MT Road	Pakistan	Karachi	Sindh	Policy Holders Services	Non receipt of Policy Documents/ Premium	Karachi (Central) Zone
2024-02-23 05:15:09	Pending	Individual Life	SLIC TEST	6666999999999	test12345@gmail.com	TEST 2 TEST 2	Pakistan	Pattoki	Punjab	Marketing / Sales Agent	Mis-Selling or wrongful selling	Karachi (Southern) Zone

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2024-02-23 08:02:20	Closed	Individual Life	xyz	1234567891234	xyz@gmail.com	h149 b 16 kar	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Central) Zone
2024-02-23 08:13:39	Closed	Individual Life	vol	1234567891234	xyz@gmail.com	xyz	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Eastern) Zone
2024-03-04 11:11:21	Pending	Group Insurance	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	548 West Fabien Street Velit aliquip iste d	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-02-27 13:09:03	Closed	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-03-01 07:31:25	Resolved	Individual Life	kk	1234567891234	ssahmed65@hotmail.com	ggdg	Pakistan	Bhimbar	Azad Kashmir	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-03-14 07:32:11	Resolved	Individual Life	kk	1234567891234	ssahmed65@hotmail.com	ggdg	Pakistan	Bhimbar	Azad Kashmir	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-11 10:58:36	In Process	Individual Life	abc	1234567890123	abc@xyz.com	dfvadsfasdf	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Faisalabad Zone
2024-02-23 06:55:47	Closed	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Claims Settlements	Karachi (Central) Zone
2024-03-19 05:55:07	Pending	Health Insurance	Hector Knowles	1111111111111	wuqoqit@mailinator.com	In illum similique	India	Bamboo Flat	Andaman and Nicobar Islands	Misc / Others	All Others	Life Insurance Business (Gulf)
2024-03-19 06:10:41	Pending	Individual Life	Baxter Hicks	1111111111111	didacix@mailinator.com	Voluptatem Error al	Philippines	Adams	Abra	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 06:22:50	Pending	Individual Life	Dieter Delgado	1111111111111	cilomoziri@mailinator.com	Explicabo Aperiam a	Uruguay	Artigas	Artigas Department	Misc / Others	All Others	Quetta Zone
2024-03-19 06:26:20	Pending	Individual Life	Dominique Santiago	1111111111111	dorugyj@mailinator.com	Incididunt deserunt	Thailand	Amphoe Chanuman	Amnat Charoen	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 06:27:33	Pending	Individual Life	Finn Wynn	1111111111111	vyqupo@mailinator.com	Aliquip et nisi reru	Pakistan	Daromehar	Sindh	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19	Pending	Health Insurance	Hall Contreras	1111111111111	zutu@mailinator.com	Sint magnam rem cul	Pakistan	Thatta	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Life Insurance Business

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06:28:39												(Gulf)
2024-03-19 06:43:34	Pending	Individual Life	Zane Bennett	1111111111111	kofuxysyl@mailinator.com	Dolorem sed ad in de	Guinea-Bissau	Bafatá	Bafatá	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 06:46:19	Pending	Individual Life	Hayley Fernandez	1111111111111	biku@mailinator.com	Aperiam dolore tempo	Pakistan	Awārān District	Balochistan	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 06:49:21	Pending	Individual Life	Madison Watson	1111111111111	navanu@mailinator.com	Quis cupidatat id te	Liberia	Tubmanburg	Bomi County	Misc / Others	All Others	Quetta Zone
2024-03-19 06:52:15	Pending	Individual Life	Chantale Hubbard	1111111111111	siby bipocy@mailinator.com	Ut iste ullamco quia	Pakistan	Kotli	Azad Kashmir	Misc / Others	All Others	Quetta Zone
2024-03-19 06:54:30	Pending	Individual Life	Meghan Mcguire	1111111111111	zaguju@mailinator.com	Quas voluptas do ut	Philippines	Agno	Abra	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 07:00:59	Pending	Individual Life	Paki Houston	1111111111111	kocytazo@mailinator.com	Recusandae Voluptat	Central African Republic	Bamingui	Bamingui-Bangoran Prefecture	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 07:03:13	Closed	Individual Life	Roth Blair	1111111111111	xawec@mailinator.com	Adipisci earum labor	Tanzania	Arusha	Arusha	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-19 12:07:27	Closed	Individual Life	Pamela Phillips	1111111111111	qefobuxege@mailinator.com	Proident natus sed	South Korea	Buk-gu	Busan	Misc / Others	All Others	Quetta Zone
2024-03-22 11:03:20	Pending	Individual Life	test 8-03-2024	4210145487955	pc@a2zcreatorz.com	abc karachi	Pakistan	Karachi	Sindh	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-22 11:16:15	Closed	Individual Life	Tiger Cruz	1111111111111	wadacezaga@mailinator.com	Modi occaecat conseq	Switzerland	Aarau	Aargau	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-22 14:42:45	Pending	Individual Life	Talon Dickerson	1111111111111	xyca@mailinator.com	Et qui unde dolor ut	Malta	Attard	Attard	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Southern) Zone
2024-03-22 14:43:36	Pending	Individual Life	Elton Gonzales	1111111111111	hepe@mailinator.com	Quia numquam sit eum	Haiti	Anse Rouge	Artibonite	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Southern) Zone
2024-03-22 14:45:45	Pending	Individual Life	yasir javed abdul sattar	1111111111111	rewujuceca@mailinator.com	Exercitation volupta	Japan	Ama-gun	Aichi Prefecture	Misc / Others	All Others	Karachi (Southern) Zone

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2024-03-22 14:56:34	Pending	Individual Life	Macon Ward	1111111111111	jebeja@mailinator.com	Porro dolorum cupida	Uzbekistan	Andijon	Andijan Region	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-22 14:59:05	Pending	Individual Life	Francis Browning	1111111111111	mivyg@mailinator.com	Id deserunt aspernat	Myanmar	Hinthada	Ayeyarwady Region	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-22 15:02:02	Pending	Individual Life	Pamela Atkinson	1111111111111	dotecyze@mailinator.com	Neque ipsum ut deser	Madagascar	Ampasimanolotra	Antsiranana Province	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-22 15:03:32	Pending	Individual Life	Baker Salas	1111111111111	risarujor@mailinator.com	Animi et rerum enim	Pakistan	Bhimbar	Azad Kashmir	Misc / Others	All Others	Karachi (Southern) Zone
2024-03-22 15:04:19	Pending	Individual Life	Karyn Turner	1111111111111	xicebyp@mailinator.com	Dolores tempora illu	Bosnia and Herzegovina	Brčko	Brčko District	Misc / Others	All Others	Karachi (Southern) Zone