

## Customer FeedBack Report

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
1	TN#1403013	Forward	still no feedback	UnSatisfy	2024-03-15	Multan Zone	
2	TN#1403014	Forward	still no feedback	UnSatisfy	2024-03-15	Multan Zone	
3	TN#1403015	Forward	no feedback still	UnSatisfy	2024-03-15	Sahiwal Zone	
4	TN#1503015	Assigned	Kindly Resolve this issue	Satisfy	2024-03-15	Faisalabad Zone	
5	TN#1003006	Forward	still not getting payment confirmation or receipt	UnSatisfy	2024-03-14	Gujranwala Zone	
6	TN#2802006	Closed	Still no response and no receipt of premium paid received yet.	UnSatisfy	2024-03-14	Lahore Western Zone	
7	TN#0903011	Closed	The complaint is not yet resolved, nor anyone contacted me	UnSatisfy	2024-03-12	Karachi Central Zone	
8	TN#0603009	Closed	Did not get updates on the ticket closed without resolve	UnSatisfy	2024-03-10	Rawal Pindi Zone	
9	TN#0603008	Closed	Did not get updates on the ticket closed without resolve	UnSatisfy	2024-03-10	Rawal Pindi Zone	
10	TN#0703017	Forward	thanks for solved my problem timely.	Satisfy	2024-03-09	Karachi East Zone	
11	TN#0703009	Closed	What is the current status?	UnSatisfy	2024-03-08	Rawal Pindi Zone	
12	TN#0103018	Forward	Reminder	UnSatisfy	2024-03-08	Karachi South Zone	
13	TN#0403004	Closed	please update the status of this complaint.	UnSatisfy	2024-03-06	Lahore Central Zone	
14	TN#1712012	Closed	I am still waiting ,my policy instalment still not updated	UnSatisfy	2024-03-05	Dera Ghazi Khan Zone	
15	TN#1712011	Closed	Not closed ,	UnSatisfy	2024-03-05	Dera Ghazi Khan Zone	
16	TN#1112003	Closed	Not closed	UnSatisfy	2024-03-05	Dera Ghazi Khan Zone	
17	TN#1112003	Closed	Not closed	UnSatisfy	2024-03-05	Dera Ghazi Khan Zone	
18	TN#0403007	Closed	STILL MY RECORD IS NOT UPDATED	UnSatisfy	2024-03-05	Rahim Yar Khan Zone	
19	TN#0103018	Forward	Please respond	UnSatisfy	2024-03-04	Karachi South Zone	
20	TN#0403005	Closed	I sure that work for my complaint early Thanks	Satisfy	2024-03-04	Sarghoda Zone	
21	TN#0403005	Closed	I sure that work for my complaint early Thanks	Satisfy	2024-03-04	Sarghoda Zone	
22	TN#2302009	Closed	my complaint not resolve and no one contacted me to resolve my issue	UnSatisfy	2024-03-02	Karachi South Zone	
23	TN#2702009	Closed	No sms received that premium paid by epay is updated. Still issue not resolved.	UnSatisfy	2024-02-29	Lahore Central Zone	
24	TN#1802006	Closed	What does this mean stupids	UnSatisfy	2024-02-	Swat Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
					28		
25	TN#1902003	Closed	ticket closed but my problem not solve payment not settle against my loan	UnSatisfy	2024-02-26	Karachi South Zone	
26	TN#1602004	Closed	ticket closed but my problem not solve payment not settle against my loan	UnSatisfy	2024-02-26	Karachi South Zone	
27	TN#2302006	Closed	Mujhy bazria email jawab do	UnSatisfy	2024-02-25	Sarghoda Zone	
28	TN#2302006	Closed	Please jawab do	UnSatisfy	2024-02-25	Sarghoda Zone	
29	TN#1302004	Closed	Koi jawab to do	UnSatisfy	2024-02-25	Sarghoda Zone	
30	TN#2102002	Closed	Policy status still not updated as paid	UnSatisfy	2024-02-24	Rawal Pindi Zone	
31	TN#1302003	Forward	Very Bad response still no one contact me	UnSatisfy	2024-02-20	Jhang Zone	
32	TN#0602010	Closed	No	Satisfy	2024-02-15	Abbotottabad Zone	
33	TN#0612016	Closed	Why ticket close without clear my issue	UnSatisfy	2024-02-14	Sarghoda Zone	
34	TN#3101017	Closed	Not resolved.	UnSatisfy	2024-02-14	Lahore Central Zone	
35	TN#2010004	Closed	Complaint not resolved	UnSatisfy	2024-02-14	Jhang Zone	
36	TN#0902005	Closed	Without solving my problems. Why my ticket is close? ð???	UnSatisfy	2024-02-13	Gujranwala Zone	
37	TN#2301018	Closed	no feed back received till.were bed service	UnSatisfy	2024-02-10	Karachi East Zone	
38	TN#2712024	Closed	My issue is still open and not yet resolved?	UnSatisfy	2024-02-06	Islamabad Zone	
39	TN#1501011	Closed	Ticket closed but no officer contacted and issue still unresolved	UnSatisfy	2024-02-04	Lahore Central Zone	
40	TN#1501011	Closed	Ticket closed without resolving the issue	UnSatisfy	2024-02-04	Lahore Central Zone	
41	TN#2001012	Closed	it shows that ticket no 2001010 is closed but i dont have any intimation what is being done by State life to close my complaint	UnSatisfy	2024-02-03	Lahore Central Zone	
42	TN#2001010	Closed	it shows that ticket no 2001010 is closed but i dont have any intimation what is being done by State life to close my complaint	UnSatisfy	2024-02-03	Lahore Central Zone	
43	TN#2701010	Closed	PLEASE CONFIRM ME WHY MY BENIFIET VERY LESS FROM 10 YEAR ONLY 47 THOUSAND PLESE SEND ME EMAIL irfankhanchand@gmail.com	UnSatisfy	2024-01-31	Rawal Pindi Zone	
44	TN#2701011	Closed	The issue still persist and ticket has closed. Which type of service is it?	UnSatisfy	2024-01-30	Karachi East Zone	
45	TN#0801009	Closed	You didn't update me.	UnSatisfy	2024-01-30	Lahore Western Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
46	TN#2201007	Closed	Are you able to locate the payment?	UnSatisfy	2024-01-27	Sialkot Zone	
47	TN#2712027	Closed	Not even contact me and just closed the ticket Ø?	UnSatisfy	2024-01-25	Karachi South Zone	
48	TN#2301015	Closed	Please respond. I need confirmation of premium payment.	UnSatisfy	2024-01-25	Karachi East Zone	
49	TN#1801004	Closed	My problem was not solved	UnSatisfy	2024-01-25	Peshawar Zone	
50	TN#0401001	Resolved	My problem was not solved	UnSatisfy	2024-01-25	Peshawar Zone	
51	TN#0401001	Resolved	My problem was not solved	UnSatisfy	2024-01-25	Peshawar Zone	
52	TN#1812017	Closed	issue not resolved still	UnSatisfy	2024-01-24	Multan Zone	
53	TN#1812016	Closed	issue not resolved still	UnSatisfy	2024-01-24	Multan Zone	
54	TN#1801004	Closed	My problem was same.not solved...i can paid premium via jazzcas	Satisfy	2024-01-23	Peshawar Zone	
55	TN#1801004	Closed	My problem was same.not solved...i can paid premium via jazzcas	Satisfy	2024-01-23	Peshawar Zone	
56	TN#1801004	Closed	My problem was same.not solved...i can paid premium via jazzcas	Satisfy	2024-01-23	Peshawar Zone	
57	TN#1801004	Closed	My problem was same.not solved...i can paid premium via jazzcas	Satisfy	2024-01-23	Peshawar Zone	
58	TN#1801004	Closed	My problem was same.not solved...i can paid premium via jazzcas	Satisfy	2024-01-23	Peshawar Zone	
59	TN#1801004	Closed	My problem was same.not solved...i can paid premium via jazzcas	Satisfy	2024-01-23	Peshawar Zone	
60	TN#2001013	Closed	How many days required in process	UnSatisfy	2024-01-22	Sialkot Zone	
61	TN#1601012	Closed	not yet done my complain	UnSatisfy	2024-01-20	Rawal Pindi Zone	
62	TN#0501012	Closed	Please hurry up	UnSatisfy	2024-01-20	Lahore Western Zone	
63	TN#1901024	Closed	thanks problem solve	Satisfy	2024-01-19	Vehari Zone	
64	TN#1801004	Closed	My pronlem is at as.and not solvedø??¥	UnSatisfy	2024-01-19	Peshawar Zone	
65	TN#0401001	Resolved	My problem was not solved	UnSatisfy	2024-01-19	Peshawar Zone	
66	TN#1512017	Closed	issue still not resolved	UnSatisfy	2024-01-18	Lahore Central Zone	
67	TN#2408008	Closed	Resolved	Satisfy	2024-01-16	Jhang Zone	
68	TN#0901015	Closed	No response	UnSatisfy	2024-01-16	Faisalabad Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
69	TN#3110004	Closed	Very poor response	UnSatisfy	2024-01-16	Faisalabad Zone	
70	TN#0901015	Closed	Very late and poor response	UnSatisfy	2024-01-13	Faisalabad Zone	
71	TN#3110004	Closed	Very poor response	UnSatisfy	2024-01-13	Faisalabad Zone	
72	TN#1201017	Closed	Pleaae share resolution time	Satisfy	2024-01-12	Lahore Western Zone	
73	TN#0901011	Closed	kindly do needful	Satisfy	2024-01-10	Multan Zone	
74	TN#1712012	Closed	No updated,not satisfied	Satisfy	2024-01-09	Dera Ghazi Khan Zone	
75	TN#1712011	Closed	No update seen,not satisfied	Satisfy	2024-01-09	Dera Ghazi Khan Zone	
76	TN#2712027	Closed	Still Waiting Ø?Ø?	UnSatisfy	2024-01-08	Karachi South Zone	
77	TN#0201023	Closed	Issue not resolved yet.	UnSatisfy	2024-01-05	Karachi South Zone	
78	TN#3012020	Closed	?????	UnSatisfy	2024-01-05	Rawal Pindi Zone	
79	TN#0101023	Closed	Not satisfied still no resolve issue kindly take action and solve this issue on priority	UnSatisfy	2024-01-04	Karachi South Zone	
80	TN#2912018	Closed	Waiting	UnSatisfy	2024-01-04	Mirpur (AK) Zone	
81	TN#2712018	Closed	Kab complain hal ho gi	UnSatisfy	2024-01-04	Mirpur (AK) Zone	
82	TN#0101015	Closed	Issue not resolve yet	UnSatisfy	2024-01-04	Karachi South Zone	
83	TN#1112011	Closed	I have received No response from side, but the status of complain is CLOSED	UnSatisfy	2024-01-03	Lahore Central Zone	
84	TN#3012020	Closed	?????	UnSatisfy	2024-01-03	Rawal Pindi Zone	
85	TN#2712021	Closed	I have no received any feedback regarding my premium receipt	UnSatisfy	2024-01-02	Hyderabad Zone	
86	TN#2812023	Closed	Again ticket is closed without resolving issue. No contact, no response. Its very unfortunate.	UnSatisfy	2024-01-02	Lahore Central Zone	
87	TN#2812028	Closed	Waiting	Satisfy	2024-01-02	Divisional Head Banca	
88	TN#2812028	Closed	Waiting	Satisfy	2024-01-02	Divisional Head Banca	
89	TN#2612021	Forward	complaint was registered on 26th Dec 2023 now it is 1st Jan, 2024 no one has attended the complaint.	UnSatisfy	2024-01-01	GulfZone	
90	TN#2912017	Closed	Not respond	UnSatisfy	2024-01-01	Faisalabad Zone	
91	TN#2312029	Closed	what happened to my complaint?	UnSatisfy	2024-01-01	Karachi South Zone	
92	TN#0509005	Closed	There had been no action taken even after I sent several emails.	UnSatisfy	2023-12-31	Faisalabad Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
			How the ticket can be closed without taking an action?				
93	TN#2312027	Closed	Still not resolved	UnSatisfy	2023-12-30	Lahore Central Zone	
94	TN#2012021	Closed	Closed without redressal	UnSatisfy	2023-12-29	Lahore Central Zone	
95	TN#1912018	Closed	not get any feedback yet. and ticket swoing closed.	UnSatisfy	2023-12-29	Lahore Central Zone	
96	TN#1912017	Closed	not get any feedback yet. and ticket swoing closed.	UnSatisfy	2023-12-29	Lahore Central Zone	
97	TN#1912018	Closed	I did not get any feedback yet and ticket is closed. please update me its receipt.	UnSatisfy	2023-12-29	Lahore Central Zone	
98	TN#1912017	Closed	I did not get any feedback yet and ticket is closed. please update me its receipt.	UnSatisfy	2023-12-29	Lahore Central Zone	
99	TN#0812012	Closed	Poor service	UnSatisfy	2023-12-28	Rawal Pindi Zone	
100	TN#1912022	Closed	Good one Mr shafqat Solved my issue	Satisfy	2023-12-27	Sarghoda Zone	
101	TN#1912022	Closed	Good one Mr shafqat Solved my issue	Satisfy	2023-12-27	Sarghoda Zone	
102	TN#1912022	Closed	Good one Mr shafqat Solved my issue	Satisfy	2023-12-27	Sarghoda Zone	
103	TN#2512009	Closed	How can i see your comments?	UnSatisfy	2023-12-27	Karachi (G & P) Zone	
104	TN#2212020	Closed	Thanks for payment confirmation via email, please	Satisfy	2023-12-27	Lahore Central Zone	
105	TN#2012021	Closed	Ticket closed but the amount is not yet transferred in my account.	UnSatisfy	2023-12-27	Lahore Central Zone	
106	TN#1412003	Closed	Poor service	UnSatisfy	2023-12-25	Karachi South Zone	
107	TN#1412002	Closed	Status?	UnSatisfy	2023-12-25	Karachi South Zone	
108	TN#1912021	Closed	This issue has not been resolved	UnSatisfy	2023-12-25	Rawal Pindi Zone	
109	TN#1312013	Closed	Any update please about my complaint	UnSatisfy	2023-12-23	Jhelum Zone	
110	TN#0912017	Closed	still not showing online DATA	UnSatisfy	2023-12-23	Sahiwal Zone	
111	TN#0912017	Closed	still not showing online DATA	UnSatisfy	2023-12-23	Sahiwal Zone	
112	TN#0912017	Closed	still not showing online DATA	UnSatisfy	2023-12-23	Sahiwal Zone	
113	TN#0912017	Closed	still not showing online DATA	UnSatisfy	2023-12-23	Sahiwal Zone	
114	TN#2112025	Closed	No any response received. Plz provide status of complaint or prium receipt on email syedqaisermehmood67@gmail.com.	UnSatisfy	2023-12-22	Swat Zone	
115	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
116	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
117	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
118	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
119	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
120	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
121	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
122	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
123	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
124	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
125	TN#1512023	Closed	Query not resolved	UnSatisfy	2023-12-22	Lahore Central Zone	
126	TN#1912021	Closed	Why my ticket is closed. The issue has not been resolved. Please fix it, so I can pay the premium.	UnSatisfy	2023-12-21	Rawal Pindi Zone	
127	TN#2112027	Closed	Apologies I have sent my cnic number. My fathers (policy holder) cnic is 3520254665205	Satisfy	2023-12-21	Sahiwal Zone	
128	TN#1512024	Closed	Good service. I recommend to provide e-receipt of premium through email once received.	Satisfy	2023-12-21	Abbotottabad Zone	
129	TN#1512015	Closed	No response is received	UnSatisfy	2023-12-21	Rawal Pindi Zone	
130	TN#1812015	Closed	Nothing response from anyone. Very poor service.	UnSatisfy	2023-12-20	Karachi Central Zone	
131	TN#2911018	Closed	Problem doesn't solve	UnSatisfy	2023-12-20	Gilgit Zone	
132	TN#1512025	Closed	Sir Still Payment not updated in portal.	UnSatisfy	2023-12-19	Karachi South Zone	
133	TN#1512026	Closed	Sir Still it is not updated in System.	UnSatisfy	2023-12-19	Karachi South Zone	
134	TN#2401016	Closed	Not respond	UnSatisfy	2023-12-19	Sarghoda Zone	
135	TN#1410002	Closed	Not respond	UnSatisfy	2023-12-19	Sarghoda Zone	
136	TN#1712013	Closed	Ticket has been closed sgain without informing me the result of my vomplain	UnSatisfy	2023-12-19	Karachi South Zone	
137	TN#1712013	Closed	Ticket has been closed sgain without informing me the result of my vomplain	UnSatisfy	2023-12-19	Karachi South Zone	
138	TN#1812018	Closed	Why ticket closed? Why no action taken?	UnSatisfy	2023-12-19	Karachi East Zone	
139	TN#1712013	Closed	Provide feedback to me plz	Satisfy	2023-12-19	Karachi South Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
140	TN#1312010	Closed	Ticket has been closed without any comments or resolution. I wasn't informed or called by State Life against my reported issue.	UnSatisfy	2023-12-18	Karachi South Zone	
141	TN#1312009	Closed	Ticket has been closed without any comments or resolution. I wasn't informed or called by State Life against my reported issue.	UnSatisfy	2023-12-18	Karachi South Zone	
142	TN#1312008	Closed	Ticket has been closed without any comments or resolution. I wasn't informed or called by State Life against my reported issue.	UnSatisfy	2023-12-18	Karachi South Zone	
143	TN#1312007	Closed	Ticket has been closed without any comments or resolution. I wasn't informed or called by State Life against my reported issue.	UnSatisfy	2023-12-18	Karachi South Zone	
144	TN#1212019	Closed	I did not received any acknowledgment or confirmation against my premium payment	UnSatisfy	2023-12-18	Lahore Central Zone	
145	TN#1512023	Closed	why you close the query without answering	UnSatisfy	2023-12-18	Lahore Central Zone	
146	TN#1512023	Closed	why you closed the query without answering	UnSatisfy	2023-12-18	Lahore Central Zone	
147	TN#1212021	Closed	What is the result of my complain. You have closed the ticket but didnt answered my queey	UnSatisfy	2023-12-17	Karachi South Zone	
148	TN#2411006	Closed	Not Solve	UnSatisfy	2023-12-17	Swat Zone	
149	TN#0812011	Closed	Yes paid but cannot update	Satisfy	2023-12-15	Bahawalpur Zone	
150	TN#0512016	Closed	my complaint was closed without solving the issue	UnSatisfy	2023-12-15	Lahore Central Zone	
151	TN#1412003	Closed	Bad service	UnSatisfy	2023-12-14	Karachi South Zone	
152	TN#1412003	Closed	What is the resolution? Ticket closed without any resolution? Pathetic	UnSatisfy	2023-12-14	Karachi South Zone	
153	TN#1112020	Closed	waiting	UnSatisfy	2023-12-12	Karachi East Zone	
154	TN#0412008	Closed	Complaint not resolved n without issue resolved ticket number closed.	UnSatisfy	2023-12-11	Karachi South Zone	
155	TN#0712012	Closed	why ticket is closed without solution and remarks.	UnSatisfy	2023-12-09	Lahore Central Zone	
156	TN#0812016	Forward	Hope for positive response from higher authorities to make Transfer of my policy from Lahore Central zone to Hyderabad zon	Satisfy	2023-12-08	Larkana Zone	
157	TN#0512011	Closed	without any reply and communicate, closed my	UnSatisfy	2023-12-07	Karachi South Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
			complaint				
158	TN#0512016	Closed	Query closed without the answer	UnSatisfy	2023-12-06	Lahore Central Zone	
159	TN#0512017	Closed	Please resolve my issue as soon as possible so that i could check and deposit my future Premiums	Satisfy	2023-12-05	Rawal Pindi Zone	
160	TN#2311013	Closed	Please share finding/resolution of complaint	UnSatisfy	2023-12-04	Mirpur (AK) Zone	
161	TN#2411007	Closed	Email Me My Receipt	UnSatisfy	2023-12-03	Swat Zone	
162	TN#2411006	Closed	I require My Reciept where ?	UnSatisfy	2023-12-03	Swat Zone	
163	TN#2611010	Closed	Respected sir my camplaints is slove	Satisfy	2023-12-01	Lahore Central Zone	
164	TN#1511007	Closed	still complaint not solved	UnSatisfy	2023-11-29	Larkana Zone	
165	TN#2711009	Closed	Policy silnder	UnSatisfy	2023-11-29	Jhelum Zone	
166	TN#2311012	Closed	I haven't received responses or call. How you close status.	UnSatisfy	2023-11-28	Mirpur Khas Zone	
167	TN#2711009	Closed	Policy silinder	UnSatisfy	2023-11-27	Jhelum Zone	
168	TN#2710005	Closed	No response yet.	UnSatisfy	2023-11-22	Sukkur Zone	
169	TN#0711007	Closed	ok Thank now insurance premium update in the system.	Satisfy	2023-11-22	Sarghoda Zone	
170	TN#0111013	Closed	i have complained twice and called many times on your complaint number but you have incompetent staff. you can not solve your customer issues. worst experience with state life	UnSatisfy	2023-11-20	Sukkur Zone	
171	TN#1511007	Closed	worst company ever, which cannot solved issue since month	UnSatisfy	2023-11-20	Larkana Zone	
172	TN#1711011	Closed	how long it takes to sort a small problem	UnSatisfy	2023-11-18	Karachi East Zone	
173	TN#1411005	Closed	Problem not resolved.	UnSatisfy	2023-11-17	Mirpur (AK) Zone	
174	TN#1411023	Closed	what the hell...What a fuck of an online system this is.I have been complaining and no response from you guys.	UnSatisfy	2023-11-17	Islamabad Zone	
175	TN#0411009	Closed	Yet noresponse	UnSatisfy	2023-11-16	Islamabad Zone	
176	TN#1311005	Closed	KINDLY CHECK STILL WAITING	UnSatisfy	2023-11-15	Islamabad Zone	
177	TN#1411008	Closed	I have not get the required updated please share the confirmation	UnSatisfy	2023-11-15	Karachi East Zone	
178	TN#2710005	Closed	not response yet ?	UnSatisfy	2023-11-15	Sukkur Zone	
179	TN#0111013	Closed	You have the worst services ever, still my issue is not solved, you have the untrained staff who	UnSatisfy	2023-11-15	Sukkur Zone	



Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
			canâ??t even deal there premium customers.				
180	TN#0604015	Closed	Not solved	UnSatisfy	2023-11-12	Sahiwal Zone	
181	TN#0411005	Closed	Closed. Without any response. What is this???	UnSatisfy	2023-11-07	Lahore Central Zone	
182	TN#0411004	Closed	Closed without any contact or feedback. Very pathetic	UnSatisfy	2023-11-07	Lahore Central Zone	
183	TN#0611005	Closed	Thanks my issue is resolved	Satisfy	2023-11-06	Karachi Central Zone	
184	TN#0611006	Closed	Thanks my issue is resolved	Satisfy	2023-11-06	Karachi Central Zone	
185	TN#0509005	Closed	Dear State Life Team, Its been two months since this complaint registered. Where is the solution?	UnSatisfy	2023-11-05	Faisalabad Zone	
186	TN#3110004	Closed	No responsmy complaint	UnSatisfy	2023-11-04	Faisalabad Zone	
187	TN#0111012	Closed	Sir, Still your epay or Jazzcash not show detail after my 4 policy different number, How i will pay my premium online ??	UnSatisfy	2023-11-03	Karachi South Zone	
188	TN#0710004	Closed	No solution is being shared with me till now. Still waiting for the positive response from Complaint cell.	UnSatisfy	2023-10-31	Lahore Central Zone	
189	TN#0307006	Closed	The issue was not resolved and I had to rase another request.	UnSatisfy	2023-10-31	Narowal Zone	
190	TN#2410009	Closed	No any action was taken by complain desk	UnSatisfy	2023-10-30	Karachi South Zone	
191	TN#2710005	Closed	Unfortunately not received any response yet todayi.e. 30-10-2023	Satisfy	2023-10-30	Sukkur Zone	
192	TN#1806003	Closed	Esi apne bunyad pe close kar di comolain q	UnSatisfy	2023-10-29	Benazirabad Zone	
193	TN#2312005	Closed	Mera maslaaa hal to nh hua	UnSatisfy	2023-10-29	Benazirabad Zone	
194	TN#2110003	Closed	Not resolve	UnSatisfy	2023-10-26	Sahiwal Zone	
195	TN#2310003	Closed	Ticket has been closed without resolving the issue. My policy credentials are still not visible at JAZZCASH application. Poor response.	UnSatisfy	2023-10-26	Lahore Central Zone	
196	TN#2310003	Closed	Ticket has been closed without resolving the issue. My policy credentials are still not visible at JAZZCASH application. Poor response.	UnSatisfy	2023-10-26	Lahore Central Zone	
197	TN#2110004	Closed	Not Received any call email etc and not logged in into Policy Holder services	UnSatisfy	2023-10-25	Sahiwal Zone	
198	TN#2110003	Closed	Not Received any call email etc	UnSatisfy	2023-10-25	Sahiwal Zone	
199	TN#1510004	Closed	Problem. Still unresolved	UnSatisfy	2023-10-24	Rawal Pindi Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
200	TN#1310011	Closed	mara dockment ni mila muj abe tak	UnSatisfy	2023-10-24	Sarghoda Zone	
201	TN#1810004	Closed	Not rÃ©sponcÃ©	UnSatisfy	2023-10-22	Lahore (G & P) Zone	
202	TN#1710004	Closed	no reply not contactwhat is this	UnSatisfy	2023-10-20	Lahore Central Zone	
203	TN#1310008	Closed	Issue resolved. Thanks team	Satisfy	2023-10-20	Hyderabad Zone	
204	TN#1410004	Closed	Very veryPoor services	UnSatisfy	2023-10-19	Gujrat Zone	
205	TN#1710009	Closed	e-pay is not working properly	UnSatisfy	2023-10-19	Peshawar Zone	
206	TN#0607001	Closed	No one contact and closed the complain on their own	UnSatisfy	2023-10-18	Karachi South Zone	
207	TN#2202002	Closed	nice	Satisfy	2023-10-18	Rawal Pindi Zone	
208	TN#11110003	Closed	Not yet resolved issue	UnSatisfy	2023-10-17	Hyderabad Zone	
209	TN#1309005	Closed	resend	UnSatisfy	2023-10-16	Rawal Pindi Zone	
210	TN#11110004	Closed	I still cant see the details	UnSatisfy	2023-10-16	Islamabad Zone	
211	TN#1510005	Closed	Still not resolved	UnSatisfy	2023-10-16	Karachi South Zone	
212	TN#1010003	Closed	No response yet from any one	UnSatisfy	2023-10-16	Gujrat Zone	
213	TN#1909002	Closed	you didn't answer my complain and queries	UnSatisfy	2023-10-13	Rawal Pindi Zone	
214	TN#0610003	Closed	Why the complaint has been closed without any resolution? Furthur no one from state life has bothered to contact.	UnSatisfy	2023-10-12	Rawal Pindi Zone	
215	TN#0910008	Closed	Not resolved, no information provided.	UnSatisfy	2023-10-11	Lahore Central Zone	
216	TN#1809004	Closed	Ø³Ø± Ø-Ù? Ø§Ø´Ù¼Ù? ØªÙ© Ù? Ù?Ø±Ø§ Ù©Ø§Ù? Ù?Ù?Ù?Ù° Ù? Ù?Ø§ ØçØ- complaint Ù©Ø¡Ù? Ù?Ù?Ù? Ø´Ù¼Ù? 20 Ø-Ù? Ù?Ù? Ù-Ø¡Ù? Ù?Ù?	UnSatisfy	2023-10-10	Lahore Central Zone	
217	TN#2209007	Closed	No Update	UnSatisfy	2023-10-09	Karachi East Zone	
218	TN#0409003	Closed	still waiting for update	UnSatisfy	2023-10-09	Islamabad Zone	
219	TN#0210002	Closed	Not Resolve my Issue please create my account id password	UnSatisfy	2023-10-06	Lahore Central Zone	
220	TN#0510005	Closed	why this system accepts invalid policy nos / cnic nos / mobile nos ???	UnSatisfy	2023-10-05	Karachi South Zone	
221	TN#0210001	Closed	Please let me know if my record has been updated. Thanks	Satisfy	2023-10-04	Lahore Central Zone	
222	TN#2509004	Closed	not any information why?	UnSatisfy	2023-10-04	Rawal Pindi Zone	
223	TN#1809008	Closed	Can you please update the status of this ticket?	Satisfy	2023-10-02	Islamabad Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
224	TN#2602004	Closed	very poor	UnSatisfy	2023-10-02	Sahiwal Zone	
225	TN#2602004	Closed	pathetic reponse. system is not updated	UnSatisfy	2023-10-02	Sahiwal Zone	
226	TN#0409003	Closed	Still waiting for update. No action done till date.	UnSatisfy	2023-09-30	Islamabad Zone	
227	TN#1909004	Closed	Issue is not resolved	UnSatisfy	2023-09-28	Rahim Yar Khan Zone	
228	TN#1909001	Closed	not resolved	UnSatisfy	2023-09-26	Karachi South Zone	
229	TN#1909001	Closed	not yet resolved	UnSatisfy	2023-09-26	Karachi South Zone	
230	TN#0709035	Closed	it has not been resolved. why closed?	UnSatisfy	2023-09-26	Gujranwala Zone	
231	TN#0709034	Closed	it has not been resolved. why closed?	UnSatisfy	2023-09-26	Gujranwala Zone	
232	TN#1909003	Closed	No solution Provided - Very bad Service	UnSatisfy	2023-09-26	Karachi East Zone	
233	TN#0901007	Closed	I haven't got any solution How come this ticket is closed ?	UnSatisfy	2023-09-25	Multan Zone	
234	TN#1509006	Closed	Why my ticket closed unactiond?	UnSatisfy	2023-09-23	Rawal Pindi Zone	
235	TN#1809015	Closed	I didn't hear back anything on my request.	UnSatisfy	2023-09-21	Lahore Western Zone	
236	TN#1109003	Closed	Still waiting for a response or call back or email (ahmedjamal@live.com)	UnSatisfy	2023-09-21	Quetta Zone	
237	TN#2009015	Closed	awaiting your response	Satisfy	2023-09-21	Swat Zone	
238	TN#2009014	Closed	what action has taken place on my application and why has it been closed?	UnSatisfy	2023-09-21	Sialkot Zone	
239	TN#1809013	Closed	Still no response from SLIC	UnSatisfy	2023-09-20	Rawal Pindi Zone	
240	TN#1809004	Closed	Not yet done	UnSatisfy	2023-09-20	Lahore Central Zone	
241	TN#1409013	Forward	i need your action	UnSatisfy	2023-09-20	Narowal Zone	
242	TN#1806003	Closed	I am so sorry to say but shame on you how can you close my complain without solve my problem	UnSatisfy	2023-09-19	Benazirabad Zone	
243	TN#1806003	Closed	I am so sorry to say but shame on you how can you close my complain without solve my problem	UnSatisfy	2023-09-19	Benazirabad Zone	
244	TN#1806003	Closed	I am so sorry to say but shame on you how can you close my complain without solve my problem	UnSatisfy	2023-09-19	Benazirabad Zone	
245	TN#2312005	Closed	I am so sorry to say but shame on you how can you close my complain without solve my problem	UnSatisfy	2023-09-19	Benazirabad Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
246	TN#1104011	Closed	No Feedback received , whether the portal update is in process or not.	UnSatisfy	2023-09-19	Lahore Central Zone	
247	TN#1309005	Closed	sir plese resend my id	Satisfy	2023-09-19	Rawal Pindi Zone	
248	TN#1509006	Closed	Looks like very poor management system.	UnSatisfy	2023-09-19	Rawal Pindi Zone	
249	TN#2408006	Closed	Documents have been received from Mr. Asad Razzaq. He is excellent hard worker. May Almighty Allah bless him	Satisfy	2023-09-18	Lahore Western Zone	
250	TN#2408006	Closed	Documents received	Satisfy	2023-09-18	Lahore Western Zone	
251	TN#1509006	Closed	Please do the needful for our satisfaction. Concerned are once more requested to expedite the matter pls	UnSatisfy	2023-09-18	Rawal Pindi Zone	
252	TN#1809009	Closed	Not Resolved but ticket closed	UnSatisfy	2023-09-18	Lahore Central Zone	
253	TN#1809009	Closed	Not Resolved but ticket closed	UnSatisfy	2023-09-18	Lahore Central Zone	
254	TN#1409013	Forward	I am waiting for your response	UnSatisfy	2023-09-18	Narowal Zone	
255	TN#1308003	Closed	still waiting for response	UnSatisfy	2023-09-17	Lahore Western Zone	
256	TN#0809010	Closed	My query has not been solved and ticket is closed	UnSatisfy	2023-09-16	Karachi South Zone	
257	TN#1109003	Closed	Please expedite the process as 04 days have already passed since I lodged this complaint on portal.	UnSatisfy	2023-09-15	Quetta Zone	
258	TN#1409009	Closed	why was ticket closed? I did not receive any correspondence	UnSatisfy	2023-09-14	Lahore Central Zone	
259	TN#1209006	Closed	Please let me know why the ticket is close - I didn't get response	UnSatisfy	2023-09-14	Lahore Central Zone	
260	TN#0108006	Closed	nothing informed to me regarding my complain.	UnSatisfy	2023-09-14	Karachi South Zone	
261	TN#1209005	Closed	Waiting on my complaint answers	UnSatisfy	2023-09-14	Multan Zone	
262	TN#0809006	Closed	How munch time required to solve my problem	UnSatisfy	2023-09-13	Gujranwala Zone	
263	TN#2808007	Closed	Payment Slip not yet shared on my given email (ae. ammar@gmail.com) please provide at earliest	UnSatisfy	2023-09-13	Lahore Western Zone	
264	TN#2808006	Closed	Payment Slip not yet shared on my given email (ae. ammar@gmail.com) please provide at earliest	UnSatisfy	2023-09-13	Lahore Western Zone	
265	TN#1508008	Closed	why my complain closed	UnSatisfy	2023-09-12	Karachi South Zone	
266	TN#1508008	Closed	why my complain closed	UnSatisfy	2023-09-	Karachi	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
					12	South Zone	
267	TN#1508008	Closed	why my complain closed	UnSatisfy	2023-09-12	Karachi South Zone	
268	TN#1109002	Closed	Why ticket is closed without any resolution.	UnSatisfy	2023-09-12	Lahore Central Zone	
269	TN#0909003	Closed	Please reply please resolve my issue	UnSatisfy	2023-09-10	Karachi South Zone	
270	TN#1308003	Closed	Reminder, almost one month completed for this complain.	UnSatisfy	2023-09-09	Lahore Western Zone	
271	TN#2606002	Resolved	Nothing has happened you have not bothered to reply even. v poor customer service	UnSatisfy	2023-09-09	Faisalabad Zone	
272	TN#0309003	Closed	Much More delys in solving issues	UnSatisfy	2023-09-06	Lahore Western Zone	
273	TN#0805003	Closed	Much More delys in solving issues	UnSatisfy	2023-09-06	Lahore Western Zone	
274	TN#2007005	Closed	nothing done yet	UnSatisfy	2023-09-06	Faisalabad Zone	
275	TN#1308003	Closed	I registered my complain 13th august 2023 and still not getting any response almost more than 20 days passed already. Kindly do needful for the pending payment of my cancelled insurance .I gave all documents which they required.	UnSatisfy	2023-09-06	Lahore Western Zone	
276	TN#1808002	Closed	I have many time asking how to online pay your portal not open but no one reply	UnSatisfy	2023-09-04	Karachi East Zone	
277	TN#0107005	Closed	I have many time asking how to online pay your portal not open but no one reply	UnSatisfy	2023-09-04	Karachi South Zone	
278	TN#0107004	Closed	I have many time asking how to online pay your portal not open but no one reply	UnSatisfy	2023-09-04	Karachi South Zone	
279	TN#1808002	Closed	I have many time asking how to online pay your portal not open but no one reply	UnSatisfy	2023-09-04	Karachi East Zone	
280	TN#1808003	Closed	I have many time asking how to online pay your portal not open but no one reply	UnSatisfy	2023-09-04	Karachi East Zone	
281	TN#0309002	Closed	This ticket has been closed without any action.	UnSatisfy	2023-09-04	Swat Zone	
282	TN#1708002	Closed	V.poor	UnSatisfy	2023-09-01	Swat Zone	
283	TN#1708002	Closed	V.poor	UnSatisfy	2023-09-01	Swat Zone	
284	TN#2908013	Closed	Hello!There is no response from your complaint office/cell in last two days. My issue neither has been resolved nor told me its update yet by email.My email: mkhurams@hotmail.	UnSatisfy	2023-08-31	Quetta Zone	

Sno #	Ticket #	Ticket Status	Remarks	FeedBack Status	FeedBack date	Zone	View Ticket
			comRegards,				
285	TN#1911026	Closed	No resolution	UnSatisfy	2023-08-31	Karachi South Zone	
286	TN#0711002	Closed	No resolution	UnSatisfy	2023-08-31	Karachi South Zone	
287	TN#3008003	Closed	Meri policy online excess nahi hurae Policy no 100220053791	Satisfy	2023-08-30	Gujrat Zone	
288	TN#2908007	Closed	Issue still persist, no resolution provided	UnSatisfy	2023-08-30	Karachi South Zone	
289	TN#0908009	Closed	Very Poor respond from your side i really disappointed.	UnSatisfy	2023-08-30	Islamabad Zone	
290	TN#2808008	Closed	No action taken yet	UnSatisfy	2023-08-29	Lahore Western Zone	
291	TN#2808007	Closed	No action taken yet	UnSatisfy	2023-08-29	Lahore Western Zone	
292	TN#2808006	Closed	No action taken yet	UnSatisfy	2023-08-29	Lahore Western Zone	
293	TN#0108007	Closed	Problem solve nahi hoi 17/07/2023 ki problem ai hoi ha jazz cash seay payment ada ki lakn State life insurance waley add nahi kr rheay MRI police may pata nahi kitni dafa complain department may call kr chuka ho problem solve nahi kr rheay ha	UnSatisfy	2023-08-29	Sahiwal Zone	
294	TN#0108007	Closed	No problem solve. Pata nahi kitni dafa complain department may call kr chuka hon lakn Mari police ki payment add nahi ki gai	UnSatisfy	2023-08-29	Sahiwal Zone	