

## Complaint Report

Reg Date	Status	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature
2023-03-08 06:44:29	Returned	Individual Life	Saeed Ahmed	3210357352655	adnansaeedkhan110@gmail.com	New College Road Housing Colony Taunsa Shareef	Pakistan	Dera Ghazi Khan	Punjab	Policy Holders Services	Others
2023-04-08 06:44:29	In Process	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies
2023-05-08 06:44:29	In Process	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies
2023-06-08 06:44:29	Forward	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)
2023-09-08 06:44:29	Pending	Individual Life	gfgfg	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums
2023-10-08 06:44:29	Pending	Group Insurance	bbvbvb	5555555555555	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Awārān District	Balochistan	Marketing / Sales Agent	Defalcations of Premiums
2024-01-04 07:16:04	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Marketing / Sales Agent	Mis-Selling or wrongful selling
2024-01-04	Returned	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders	Delays in Surrender

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08:18:37										Services	
2024-02-07 09:25:31	Returned	Individual Life	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	test	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender
2024-02-23 05:15:09	Pending	Individual Life	SLIC TEST	6666999999999	test12345@gmail.com	TEST 2 TEST 2	Pakistan	Pattoki	Punjab	Marketing / Sales Agent	Mis-Selling or wrongful selling
2024-02-23 08:13:39	Closed	Individual Life	vol	1234567891234	xyz@gmail.com	xyz	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums
2024-03-04 11:11:21	Pending	Group Insurance	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	548 West Fabien Street Velit aliquip iste d	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender
2024-02-23 06:55:47	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Claims Settlements