

Complaint Report

Reg Date	Status	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2023-01-08 06:44:29	Resolved	Individual Life	Saad Saleem Khan	3630261790959	saadkhanopf@gmail.com	257 B Gulgasht Colony Multan	Pakistan	Multan	Punjab	Policy Holders Services	Non receipt of Policy Documents/Premium	Multan Zone
2023-02-08 06:44:29	Closed	Individual Life	Sajid Mehmood	3130247917121	malikaftab41@gmail.com	Basti Haji M Qasim Tranda Muhammad Punah Tehsile LiaquatPur Distrist Rahim yar Khan	Pakistan	Rahim Yar Khan	Punjab	Misc / Others	All Others	RahimYar Khan Zone
2023-03-08 06:44:29	Returned	Individual Life	Saeed Ahmed	3210357352655	adnansaeedkhan110@gmail.com	New College Road Housing Colony Taunsa Shareef	Pakistan	Dera Ghazi Khan	Punjab	Policy Holders Services	Others	Dera Ghazi Khan Zone
2023-04-08 06:44:29	In Process	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies	Peshawar Zone
2023-05-08 06:44:29	In Process	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies	Peshawar Zone
2023-06-08 06:44:29	Forward	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Quetta Zone
2023-07-08 06:44:29	Returned	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2023-08-08 06:44:29	Pending	Individual Life	Ayaz Ahmed	4250175398139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Central) Zone
2023-09-08 06:44:29	Pending	Individual Life	gfgfg	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Southern) Zone
2023-	Pending	Group	bbvbvb	5555555555555	ayaz@a2zcreatorz.com	Defence	Pakistan	Awārān	Balochistan	Marketing /	Defalcations	Group &

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10-08-06:44:29		Insurance				Phase 2		District		Sales Agent	of Premiums	Pension Rawalpindi Zone
2023-11-08-06:44:29	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Central) Zone
2023-12-08-06:44:29	Pending	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-01-04-07:16:04	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Marketing / Sales Agent	Mis-Selling or wrongful selling	Karachi (Southern) Zone
2024-01-04-07:19:35	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Policy Holders Services	Non receipt of Policy Documents/ Premium	Karachi (Southern) Zone
2024-01-04-07:39:17	In Process	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bagarji	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Karachi Zone
2024-01-04-07:42:28	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Southern) Zone
2024-01-04-07:46:27	Pending	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Group & Pension Rawalpindi Zone
2024-01-04-08:02:22	Pending	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-01-04-08:18:37	Returned	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-01-04	Closed	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders	Delays in Premium	Karachi (Southern)

Reg Date	Status	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
08:29:10										Services	Adjustment (paid in other zone)	Zone
2024-02-02 11:50:37	Pending	Individual Life	abc	1234567890123	abc@xyz.com	This is my addresss	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-02 11:51:13	Closed	Individual Life	abc	1234567890123	abc@xyz.com	This is my addresss	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-07 09:25:31	Returned	Individual Life	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	test	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Central) Zone
2024-03-05 07:25:18	Closed	Individual Life	Ali	1234567890123	abc@xyz.com	This is my address	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-23 04:31:55	Closed	Individual Life	Ghulam Nabi	4230186341017	khaskheli@hotmail.com	49-A Lalazar MT Road	Pakistan	Karachi	Sindh	Policy Holders Services	Non receipt of Policy Documents/ Premium	Karachi (Central) Zone
2024-02-23 05:15:09	Pending	Individual Life	SLIC TEST	6666999999999	test12345@gmaili.com	TEST 2 TEST 2	Pakistan	Pattoki	Punjab	Marketing / Sales Agent	Mis-Selling or wrongful selling	Karachi (Southern) Zone
2024-02-23 08:02:20	Closed	Individual Life	xyz	1234567891234	xyz@gmail.com	h149 b 16 kar	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Central) Zone
2024-02-23 08:13:39	Closed	Individual Life	vol	1234567891234	xyz@gmail.com	xyz	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Eastern) Zone
2024-03-04 11:11:21	Pending	Group Insurance	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	548 West Fabien Street Velit aliquip iste d	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-02-27 13:09:03	Closed	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-	Resolved	Individual	kk	1234567891234	ssahmed65@hotmail.com	ggdg	Pakistan	Bhimbar	Azad	Policy	Delays in	Karachi

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2024-03-01 07:31:25	Resolved	Life	kk	1234567891234	ssahmed65@hotmail.com	ggdg	Pakistan	Bhimbar	Kashmir	Holdes Services	Surrender	(Southern) Zone
2024-03-14 07:32:11		Individual Life							Azad Kashmir	Policy Holdes Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-11 10:58:36	In Process	Individual Life	abc	1234567890123	abc@xyz.com	dfvadsfasdf	Pakistan	Karachi	Sindh	Policy Holdes Services	Delays in Premium Adjustment (paid in other zone)	Faisalabad Zone
2024-02-23 06:55:47	Pending	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holdes Services	Delays in Claims Settlements	Karachi (Central) Zone