

## Complaint Report

Reg Date	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2023-01-08 06:44:29	Individual Life	Saad Saleem Khan	3630261790959	saadkhanopf@gmail.com	257 B Gulgasht Colony Multan	Pakistan	Multan	Punjab	Policy Holders Services	Non receipt of Policy Documents/Premium	Multan Zone
2023-02-08 06:44:29	Individual Life	Sajid Mehmood	3130247917121	malikaftab41@gmail.com	Basti Haji M Qasim Tranda Muhammad Punah Tehsile LiaquatPur Distrist Rahim yar Khan	Pakistan	Rahim Yar Khan	Punjab	Misc / Others	All Others	RahimYar Khan Zone
2023-03-08 06:44:29	Individual Life	Saeed Ahmed	3210357352655	adnansaeedkhan110@gmail.com	New College Road Housing Colony Taunsa Shareef	Pakistan	Dera Ghazi Khan	Punjab	Policy Holders Services	Others	Dera Ghazi Khan Zone
2023-04-08 06:44:29	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies	Peshawar Zone
2023-05-08 06:44:29	Individual Life	Naila Fazal	1610129580408	nadia.khanf12@gmail.com	Khyber Street canal Road bijlie ghar mardan	Pakistan	Mardan	Khyber Pakhtunkhwa	Policy Holders Services	Cancellation of Policies	Peshawar Zone
2023-06-08 06:44:29	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Quetta Zone

Reg Date	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2023-07-08 06:44:29	Individual Life	Ayaz Ahmed	4220175498139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2023-08-08 06:44:29	Individual Life	Ayaz Ahmed	4250175398139	ayaz.a2zcreatorz@gmail.com	Korangi Crossing	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Central) Zone
2023-09-08 06:44:29	Individual Life	gfgfg	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Southern) Zone
2023-10-08 06:44:29	Group Insurance	bbvbvb	5555555555555	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Awārān District	Balochistan	Marketing / Sales Agent	Defalcations of Premiums	Group & Pension Rawalpindi Zone
2023-11-08 06:44:29	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Central) Zone
2023-12-08 06:44:29	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-01-04 07:16:04	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Marketing / Sales Agent	Mis-Selling or wrongful selling	Karachi (Southern) Zone
2024-01-04 07:19:35	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bandhi	Sindh	Policy Holders Services	Non receipt of Policy Documents/ Premium	Karachi (Southern) Zone
2024-01-04 07:39:17	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Bagarji	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Karachi Zone

Reg Date	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2024-01-04 07:42:28	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Southern) Zone
2024-01-04 07:46:27	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Group & Pension Rawalpindi Zone
2024-01-04 08:02:22	Group Insurance	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-01-04 08:18:37	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Badin	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-01-04 08:29:10	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Adilpur	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in other zone)	Karachi (Southern) Zone
2024-02-02 11:50:37	Individual Life	abc	1234567890123	abc@xyz.com	This is my addresss	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-02 11:51:13	Individual Life	abc	1234567890123	abc@xyz.com	This is my addresss	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-07 09:25:31	Individual Life	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	test	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Central) Zone
2024-03-05 07:	Individual Life	Ali	1234567890123	abc@xyz.com	This is my address	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone

Reg Date	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2024-02-23 04:31:55	Individual Life	Ghulam Nabi	4230186341017	khaskheli@hotmail.com	49-A Lalazar MT Road	Pakistan	Karachi	Sindh	Policy Holders Services	Non receipt of Policy Documents/ Premium	Karachi (Central) Zone
2024-02-23 05:15:09	Individual Life	SLIC TEST	6666999999999	test12345@gmaili.com	TEST 2 TEST 2	Pakistan	Pattoki	Punjab	Marketing / Sales Agent	Mis-Selling or wrongful selling	Karachi (Southern) Zone
2024-02-23 08:02:20	Individual Life	xyz	1234567891234	xyz@gmail.com	h149 b 16 kar	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Central) Zone
2024-02-23 08:13:39	Individual Life	vol	1234567891234	xyz@gmail.com	xyz	Pakistan	Karachi	Sindh	Marketing / Sales Agent	Defalcations of Premiums	Karachi (Eastern) Zone
2024-03-04 11:11:21	Group Insurance	Hakeem Valdez	4210145487955	pc@a2zcreatorz.com	548 West Fabien Street Velit aliquip iste d	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Group & Pension Rawalpindi Zone
2024-02-27 13:09:03	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-03-01 07:31:25	Individual Life	kk	1234567891234	ssahmed65@hotmail.com	ggdg	Pakistan	Bhimbar	Azad Kashmir	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-03-14 07:32:11	Individual Life	kk	1234567891234	ssahmed65@hotmail.com	ggdg	Pakistan	Bhimbar	Azad Kashmir	Policy Holders Services	Delays in Surrender	Karachi (Southern) Zone
2024-02-11 10:58:36	Individual Life	abc	1234567890123	abc@xyz.com	dfvadsfasdf	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Premium Adjustment (paid in	Faisalabad Zone

Reg Date	Policy	Customer Name	Customer Cnic	Customer Email	Customer Address	Country	City	Province	Domain	Complaint Nature	Zones
2024-02-23 06:55:47	Individual Life	Ayaz Ahmed	4220175498139	ayaz@a2zcreatorz.com	Defence Phase 2	Pakistan	Karachi	Sindh	Policy Holders Services	Delays in Claims Settlements	other zone) Karachi (Central) Zone